

A Campaign for
Springbrook Wellness
Expanding Access, Expanding Hope



The Opportunity

For more than a decade, Springbrook has led efforts to provide coordinated, person-centered care for people with intellectual and developmental disabilities (I/DD). We have seen firsthand that when healthcare is consistent, compassionate, and designed to meet people where they are, lives are changed—individuals are healthier, families gain relief and trust, and communities grow stronger.

Since opening the Springbrook Wellness Clinic in 2019, Springbrook has partnered with Bassett Healthcare to ensure patients receive coordinated primary care from trusted, consistent providers supported by integrated electronic health records. This work builds on a strong foundation, including the launch of a school-based health center at the Springbrook School that has reduced hospitalizations and emergency room visits among students. These enduring partnerships show that Springbrook is not testing a new idea—we are expanding a model that works.

Expanding the Springbrook Wellness Clinic will allow more children, adults, and families to receive care from familiar providers in a setting designed for people with I/DD while also serving the broader community. Our experience shows that specialized primary care makes a measurable difference across a lifetime.



“Specialized and school-based healthcare truly changes outcomes. We’ve been doing this the right way for years. We’ve learned a great deal, and we’ve seen firsthand how coordinated primary care keeps people healthier and reduces hospital visits.”

- Jessica Weston, Director of Nursing Services

Impact

This expansion increases access while maintaining the familiarity, expertise, and compassionate environment our community trusts. By continuing to deliver proactive, coordinated primary care, we are improving outcomes while strengthening the regional healthcare system.

The clinic will:

- Expand access to specialized primary care for adults and children across three counties
- Offer extended appointment times
- Reduce unnecessary emergency department visits
- Decrease missed appointments by improving coordination and proximity
- Offer coordinated care and transportation support
- Trauma-informed, disability-competent staff
- Significantly increase the number of patients served annually – from 2,000 in year one to 7,000 by year five
- Provide access for Springbrook staff and community members

“Springbrook’s school-based healthcare has been amazing for our family. Before my son started going there, he couldn’t even walk into a doctor’s office—he would start crying in the parking lot. Now he stops by just to check in and say hello. Even if he’s home sick, and not in school, they welcome us in. It’s been a complete turnaround.”

- Amanda Fox,
Mother of a Day student





Springbrook Foundation

*This expansion is an investment in health, stability, and opportunity.
Together, we can expand access. Together, we can expand hope.*



For more information about the Expanding Access, Expanding Hope campaign, scan the QR code or visit www.campaignforspringbrook.org.

You may also contact the Springbrook Foundation at **607.286.7171 ext. 271** or email foundation@springbrookny.org.